

The Promoter: HomeServe Membership Limited, Company Registered number: 02770612; Registered Office: Cable Drive, Walsall WS2 7BN ("HomeServe")

1. By entering into our Half-Time Help Competition (the "Competition") you agree to be bound by these terms and conditions. HomeServe brings you this Competition in conjunction with Third City Limited. To enter, entrants must be aged 18 years and over and be a resident and homeowner in the UK. Employees (and their families or agents) of HomeServe and/or Third City Limited or any of their associated companies cannot enter the Competition.

2. To enter, please tell us in 50 words or less what your repair job is why you would like HomeServe to fix it for you. Entries may be made in the following ways:

- Via social media: Enter on [Twitter](#), [Instagram](#) or [Facebook](#), by: 1) Following the HomeServe social account on any of the platforms mentioned; 2) Liking a Halftime Help social post; and 3) Commenting on the post telling us about your DIY job using the hashtag #DispatchoftheDay. You can also include a picture if you have one. The hashtag '#DispatchoftheDay' must be stated within the comment to qualify for entry to the competition.
- Via email: Tell us about your DIY job and send us a picture if you have one to the email address: [Homeserve@thirdcity.co.uk](mailto:Homeserve@thirdcity.co.uk). This can also be done through our website.

3. The Competition will be open from 00.01 on 2 June 2023 ("the Opening Date") and will close at 23.59 on 10 June 2023 ("the Closing Date"). Entries received before the Opening Date or after the Closing Date will not be entered into the Competition. There will be six (6) prize winners.

4. The winners of the Competition will receive a fix or repair to an outstanding plumbing, drainage or heating job (worth £250 or less) carried out by HomeServe ("the Prize"). HomeServe will arrange a HomeServe Home Expert visit to each winners' home address within 14 days of acceptance of the Prize..

5. One entry per person. If more than one entry is received only the first entry will be accepted.

6. HomeServe reserves the right to substitute the Prize with a prize of equal or greater value in the event that the Prize described above cannot be provided to any winner. The Prize is non-transferable and winners may not request a cash alternative.

7. The winners of the Competition will be picked by HomeServe from all valid entries received between the Opening Date and the Closing Date. HomeServe will notify the winners through the channel in which you entered the Competition on 16 June 2023. It is each entrant's responsibility to ensure that their contact details are accurate and complete. If any winner cannot be contacted or fails to confirm acceptance of their prize within 5 working day of being notified, that prize winner will forfeit their prize and HomeServe reserves the right to select an alternative prize winner.

8. HomeServe's decision will be final and binding and no correspondence will be entered into. However, the name and county of any of the Prize winner will be

available by sending a stamped address envelope to: Half Time Help Competition Winners, HomeServe Membership Limited, Cable Drive, Walsall, WS2 7BN. HomeServe will use any information which you provide or which we obtain from our dealings with you in accordance with its Privacy Policy and to administer the Competition. HomeServe's Privacy Policy is available at <http://www.homeserve.com/about/privacy-policy>.

9. By entering the Competition, you agree that you will allow HomeServe to use your name and general location for publicity, news and promotional purposes in any and all media during this and any future promotions or advertising without charge. HomeServe may change, alter or withdraw the Competition at any time.

10. If any of these terms and conditions are found to be void or unenforceable, that term shall be deemed to be deleted and the remaining terms and conditions shall continue in full force and effect.

11. These terms and conditions shall be governed and construed in accordance with the laws of England and Wales. Any dispute arising is subject to the non-exclusive jurisdiction of the courts of England and Wales.